How to Launch ARIS from Different Browsers

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Introduction

ARIS Systems software has been upgraded to Oracle version 12c which supports the use of the latest versions of the following browsers: Google Chrome, Microsoft Edge, Microsoft Internet Explorer (IE), Mozilla Firefox, and Apple Safari.

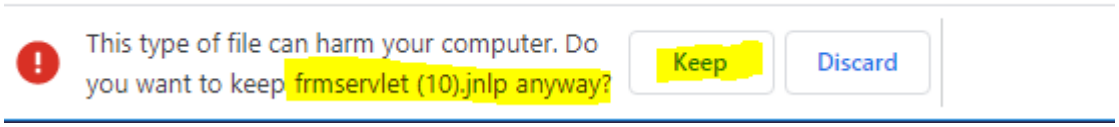
***It is recommended to clear your browser's cache before starting ARIS systems.**

Chrome:

First, ensure Chrome is set as your default browser.

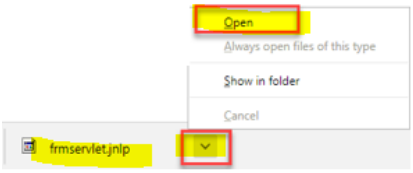
After opening ARIS in **Chrome,** the following download message will appear for the **frmservlet.jnlp** file.

➔ Select **Keep**



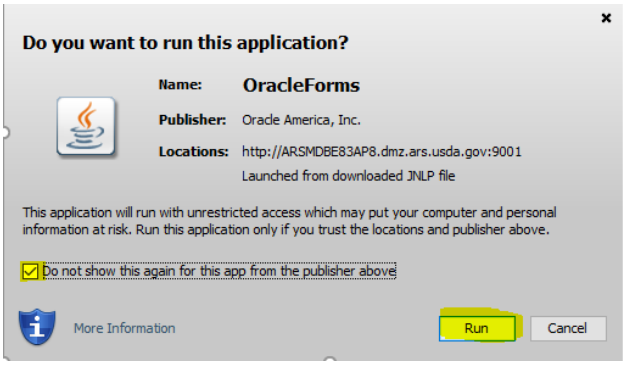
➔ Click **the arrow** next to the file

➔ Select **Open**

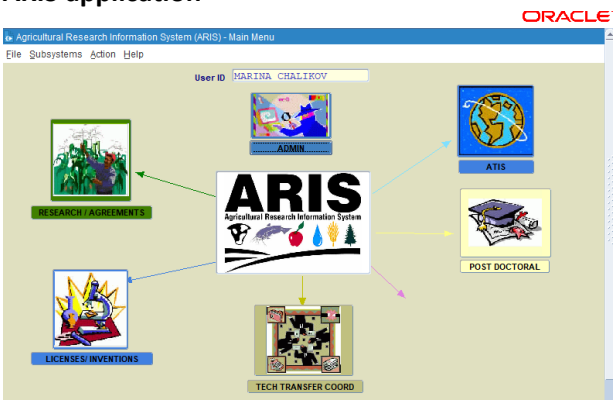


➔ Started **Java**

➔ Select **Do not show…**
➔ Click **Run**



➔ Open **ARIS application**

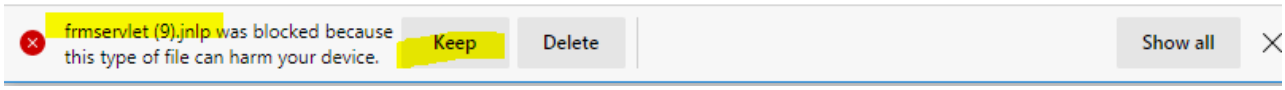


Edge:

First, ensure Edge is set as your default browser.

After opening ARIS in **Edge,** the following download message will appear for the **frmservlet.jnlp** file.

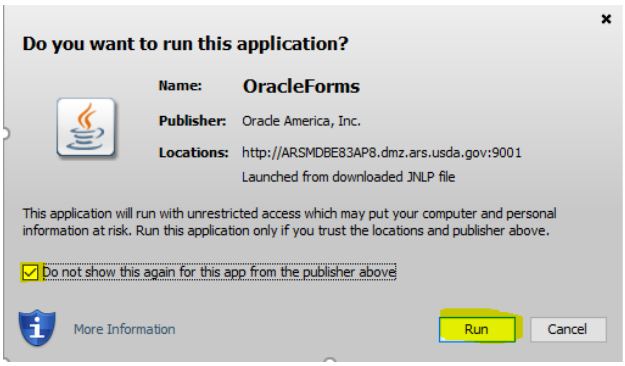
➔ Select **Keep**



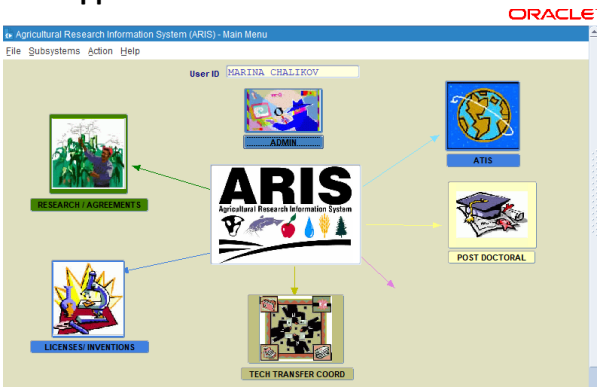
➔ Select **Open**

➔ Started **Java**

➔ Select **Do not show…**
➔ Click **Run**



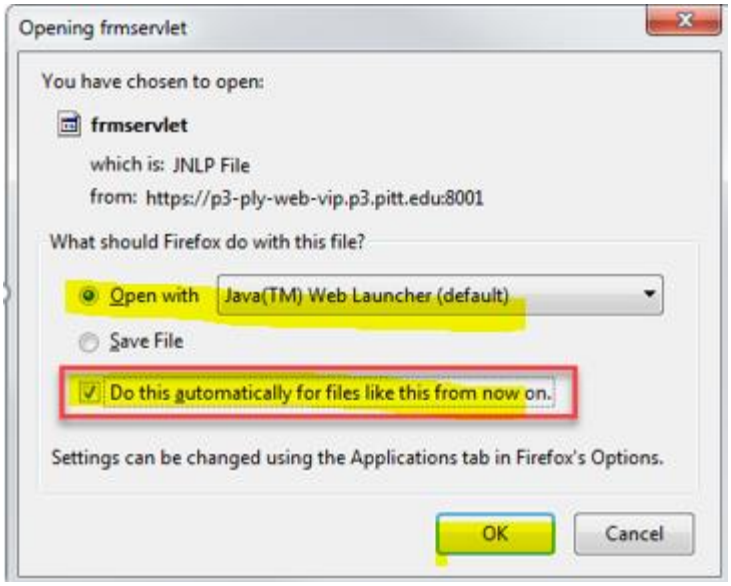
➔ Open **ARIS application**



Firefox:

First, ensure Firefox is set as your default browser.

After opening ARIS in **Firefox,** the following download message will appear for the **frmservlet.jnlp** file.

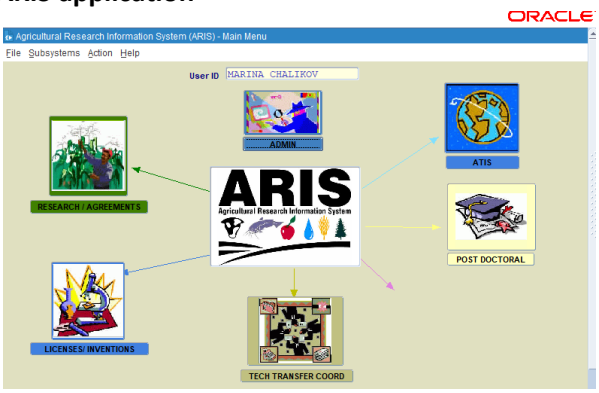


➔ Select **Open with *Java™ Web Launcher (default)***
➔ Check **Do this automatically for files like this from now on**
➔ Click **OK**

***Note**:* If you accidentally chose "**Save As**" and save the JNLP file to the desktop, then you will need to manually launch it from the desktop.

➔ Started **Java**

➔ Open **ARIS application**

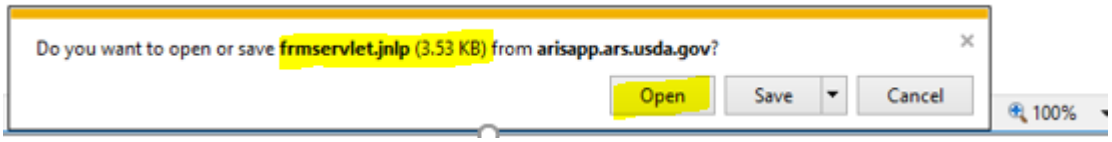


IE Internet Explorer

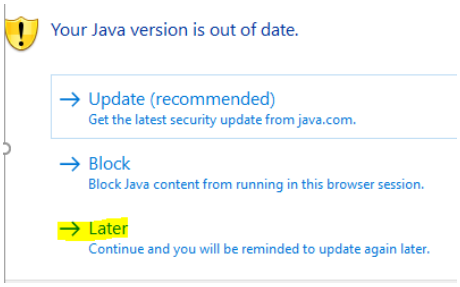
Microsoft Internet Explorer (IE) policy update:
Microsoft has deprecated IE 11 in Windows 10 and recommends *using Edge as the default browser*.
There are significant security and performance concerns with Internet Explorer 11.
Oracle suggest moving to a modern browser: Microsoft Edge, Google Chrome, Mozilla Firefox, or Apple Safari

First, ensure IE is set as your default browser.
After opening ARIS in **IE,** the following download message will appear for the **frmservlet.jnlp** file.

➔ Select **Open**



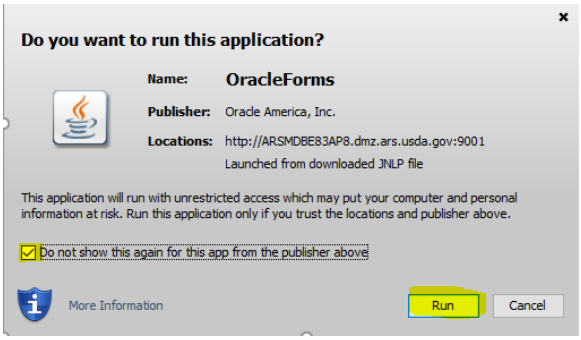
➔ Select **Later (**for update Java version) - (optional)



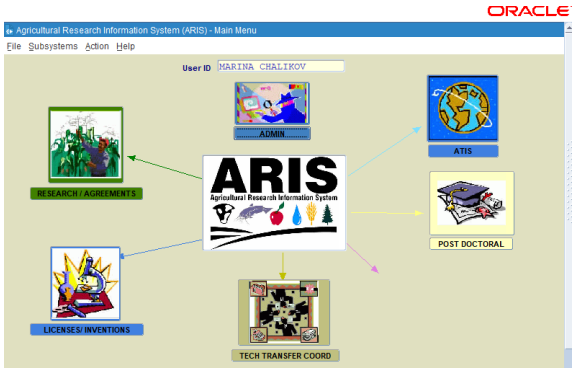
➔ Started **Java**

➔ Select **Do not show…**

➔ Click **Run**



➔ Open **ARIS application**



Safari:

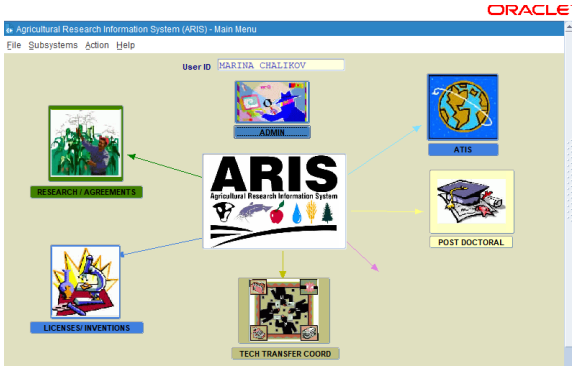
First, ensure Safari is set as your default browser.

After opening ARIS in **Safari on Mac OS:**

Depending on your Safari settings, the following message will appear.

➔ Click **Use Every Time** to allow java and not receive the prompt again.

Note: if you click **Use Once**, this message will appear each time you open a form.

**When using a Mac, only Safari will run PRISM Java forms.

➔ Open **ARIS application**